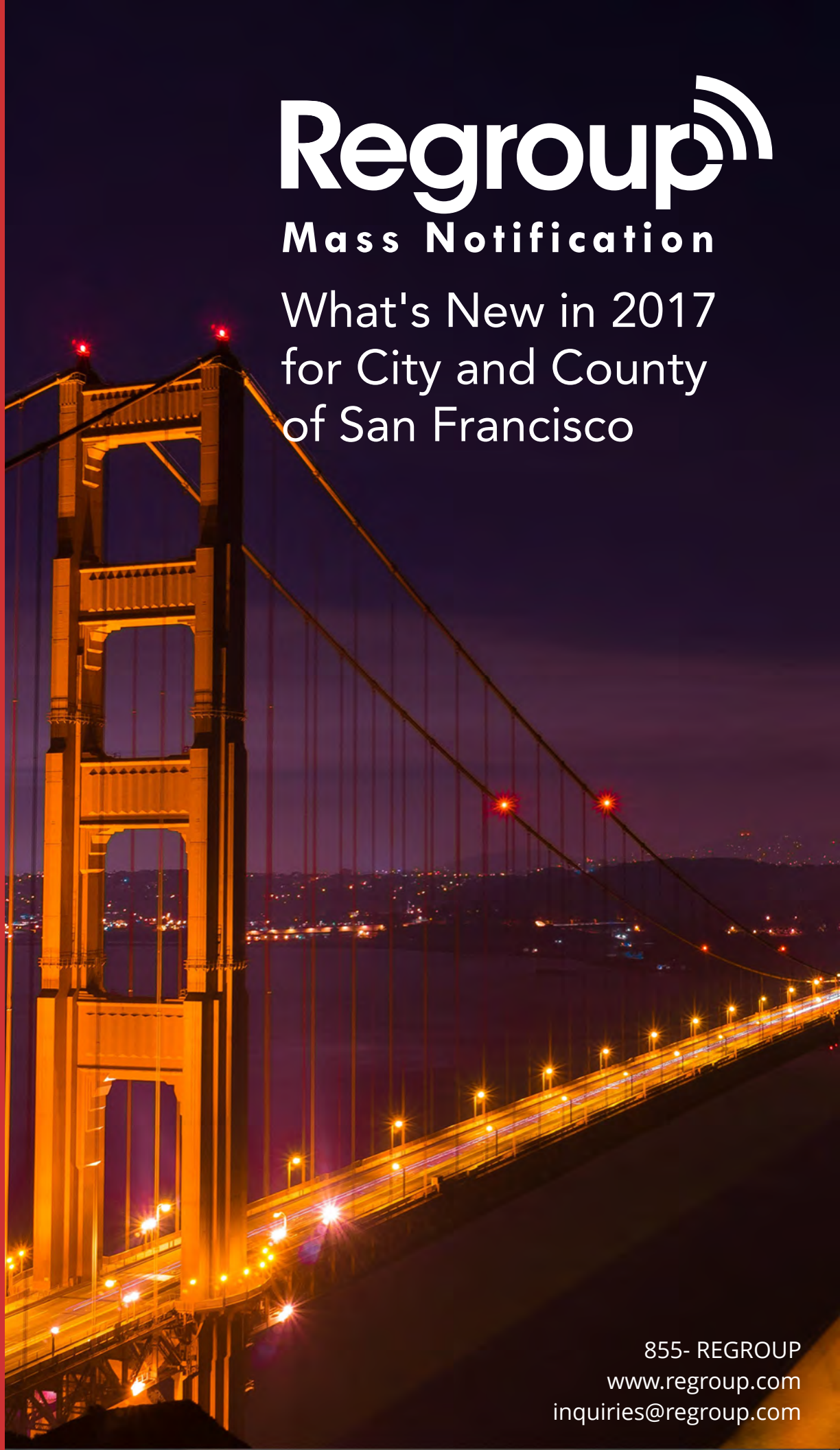


Mass Notifications | Critical Alerts | Day-to-Day Communications

Regroup[®]

Mass Notification

What's New in 2017 for City and County of San Francisco



855- REGROUP
www.regroup.com
inquiries@regroup.com

Meet Regroup

In 2015, Regroup Mass Notification - an industry-leading solution for critical and non-critical communications - provided a complete communication platform for the City and County of San Francisco (CCSF). This solution enabled CCSF to improve communications throughout its many departments and to save time and money over their previous notification protocol.



Departments such as San Francisco Public Library, the Fire Department and the CCSF Office of the Controller use Regroup's platform in daily communications and for team collaboration. Regroup's user-friendly interface makes it easy for administrators to quickly send important notifications and to notify teams of critical and non-critical alerts.

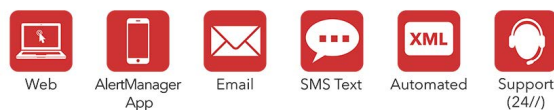
In 2017, Regroup is pleased to provide CCSF with improved features, a more visually-appealing and intuitive user interface and simplified steps for sending emails, text notifications and more.

A Simple Tool - A Robust Result

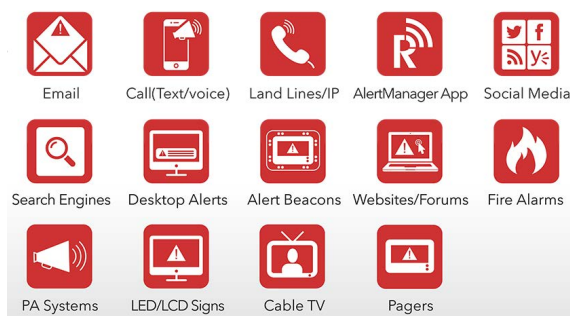
Regroup allows end-users the ability to quickly send messages and alerts in a number of ways. From a web browser to email and from automated messaging to the AlertManager app, Regroup makes messaging fast and easy.

Recipients can receive notifications across a wide variety of technologies, including email, voice, text/SMS and social media. This makes Regroup's reach among the most effective in the industry.

Ways to send



Ways to receive



"CCSF originally thought of Regroup as a disaster recovery/business continuity tool.

Upon further investigation and interdepartmental collaborations the ideal grew to cover a wider spectrum and became an everyday tool."

~ Herman Brown, IS Project Director at DT, CCSF



New and Exciting Developments

Regroup has redesigned its user interface to be more intuitive, attractive and easy to use for every level of end-user.

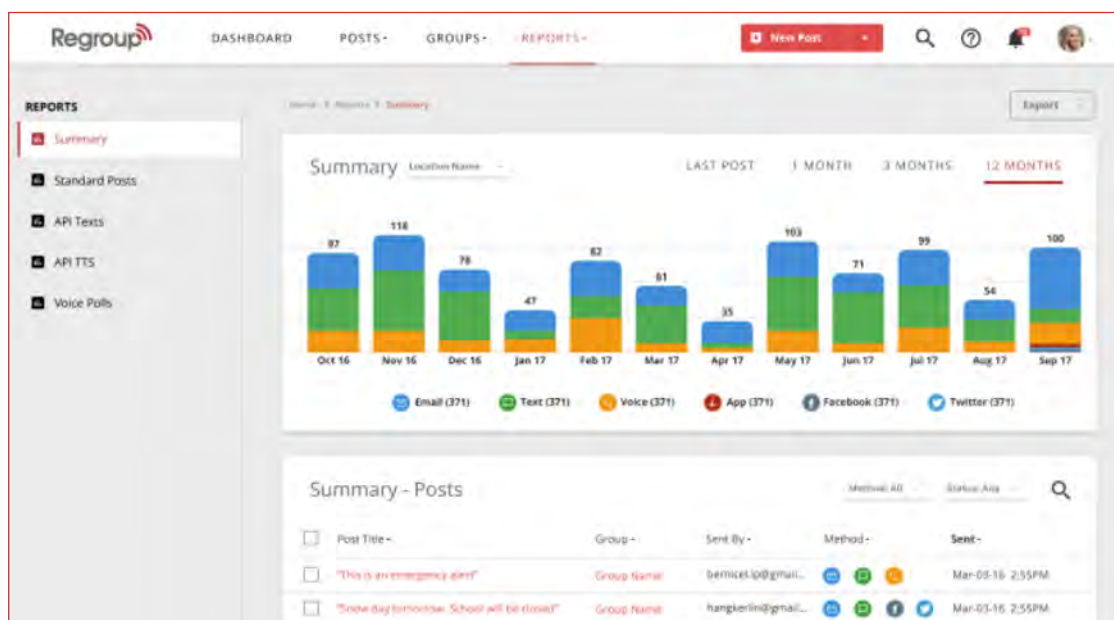
The screenshot shows the 'Create a Post' interface in the Regroup application. The top navigation bar includes 'DASHBOARD', 'POSTS', 'GROUPS', and 'REPORTS', along with a 'New Post' button and search, help, and user icons. The left sidebar lists various post methods: Email, Text/SMS, Call (TTS/Voice), Alert Manager App, Roll, Conference Bridge, and Social media (Facebook, Twitter). It also lists integrations: Digital Signage, Beacon & Desktop, PBX, and PA Alert. The main form area is titled 'Create a Post' and includes a 'Quick Post template...' dropdown. Below this are sections for 'RECIPIENTS' (6 Groups, 6 Individuals), 'SENDER' (Regroup Notifications), 'COMPOSE MESSAGE' (This is an emergency alert), 'CALL' (Some recorded file.mp3), and 'RSS DURATION' (Always Listed). At the bottom, there are checkboxes for 'Save as a Quick Post Template' and 'Schedule for later', a 'Preview' button, and a 'Post' button. The footer shows 'Regroup © 2017 All rights reserved...' and links for 'Legal', 'Privacy', and 'Help'.

"In my experience, proactive communication is always better than reactive. People seem to respond better to adverse situations so long as they are informed of the issue and kept abreast of the situation."

~ Herman Brown, IS Project Director at DT, CCSF

Posting a Message or Alert

Regroup's improved user interface makes it fast and easy to post a message through a variety of technologies.

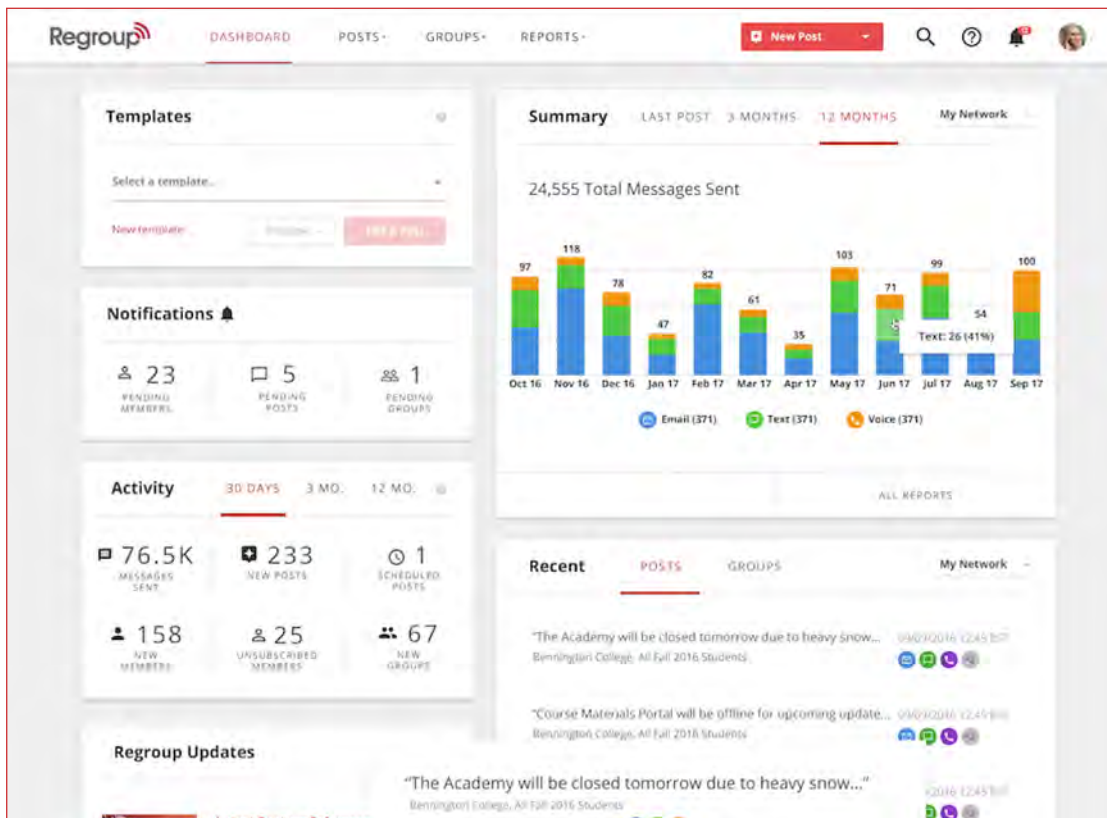


Regroup's Reporting

Our reporting interface has been improved to provide both quick-glance and in-depth analysis of your messaging activities.



New and Exciting Developments



The Department of Technology has used Regroup for announcements including mail server migrations and outages, office closures, safety announcements, safe mail handling and letters from Mayor Ed Lee to all San Francisco employees.

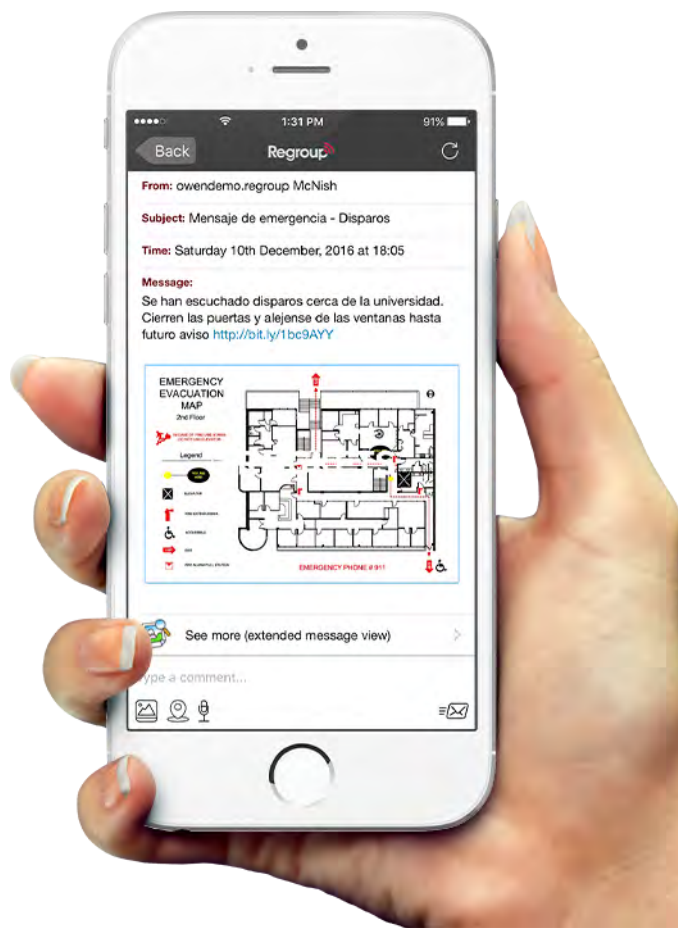
Everything in One Place

Regroup's reimagined dashboard puts a wealth of information at your fingertips, with visuals that are clear and easy to understand.

AlertManager Mobile App

The Regroup AlertManager mobile app features a simplified user interface that allows you to quickly send critical and non-critical alerts throughout your network. With a single tap, use the QuickPost feature to send end-to-end, encrypted notifications to SMS, voice, email, web portals and social media.

AlertManager also allows text-to-speech, making its posting functionality more accessible to people on the go.



New Features Make Regroup the Industry's Most Robust Solution

In 2017, Regroup's unified platform will harness new and exciting features that make your communications even easier and more effective. Just take a look at what's in store.

- **Regroup Dashboard**

This command center features tools for sending quick posts, reviewing previous messages, monitoring user activity and reviewing message data - all in one place.

- **QuickPost**

This time-saving feature allows you to create pre-configured templates for 2-click posting from the new Regroup dashboard.

- **Post Language Translation**

Translates into multiple languages upon delivery to your recipients. This ensures accessibility and that your team is informed - no matter what language they prefer.

- **Cisco and Canvass Integrations**

Offers greater flexibility and reliability for cross-platform support.

With Regroup, CCSF is better able to manage workflow, alert members of critical events and provide vital reporting on communications.

Discover more at regroup.com or get in touch with us at 855-REGROUP to learn how Regroup Mass Notification can help you manage your communications.

Regroup's Mass Notification platform stands apart from others with its user friendly one-click messaging, easy client database integration, unparalleled reliability and text/voice/email messaging.

12,000 Voice Calls per Minute

60,000 SMS per Minute

40,000 Emails per Minute





Mass Notification

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Contact Us

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